

Other Resources



Cornerstone Manor

Services: provides shelter and transitional housing for women and children

Phone: (716) 852-0761



CLARO

Services: provides free limited scope legal advice regarding debt collection actions, effects on credit, and the ramifications of a judgment

Phone: (716) 828- 8432

Walk-in Clinics:

Tuesdays 5:00 –7:00 p.m.
45 Jewett Avenue, Suite 250
Buffalo, New York 14214

Fridays 10:00 a.m.—12:00 p.m.
Buffalo City Court, Part 15
50 Delaware Avenue
Buffalo, New York 14202



Belmont Housing Council

Services: provides free housing counseling, financial coaching, tax preparation (must meet criteria)

Phone: (716) 884-7791

Address: 1195 Main Street
Buffalo, New York 14209



Erie County SPCA

Services: provides shelter to domestic violence survivor's pets for up to 14 days; available 24/7

Phone: (716) 875-7360



Center for Elder Law & Justice

Services: provides safety planning and legal representation for seniors in cases regarding orders of protection, powers of attorney and other civil cases

Phone: (716) 853-3087

Address: 438 Main Street, Suite 1200, Buffalo, New York 14202

Tips on Safety Planning

1. *Keep important numbers nearby.*
2. *Teach children how to call 911.*
3. *Let trusted friends, neighbors, and family know about the abuse.*
4. *Come up with a code word with friends and neighbors to let them know if you need help.*
5. *Try to get weapons out of the house.*
6. *Keep copies of important documents if possible.*
7. *Think of four places you could go to if you leave.*
8. *Practice how to leave safely.*
9. *Keep a bag of things you use every-day ready to go if you choose to leave.*
10. *Have a phone accessible at all times.*

***For more safety planning assistance
contact one of the organizations
listed inside.***



University at Buffalo School of Law
Family Violence and Women's
Rights Clinic

507 O'Brian Hall,, North Campus
University at Buffalo School of Law
Amherst, New York 14260
Phone: 716-645-2167
E-mail: law-clinic@buffalo.edu
Last revision: February 2017

Family Violence Survivor Resource Guide for Erie County



Legal Resources



Family Court Help Desk

Services: provides short term, limited scope one time legal advice regarding family court matters; must meet income criteria;

Hours: Monday, Tuesday, Thursday, Friday from 11:30— 2:00

Address: Erie County Family Court
1 Niagara Plaza, Room 428
Buffalo, New York 14202



Neighborhood Legal Services

Services: provides legal representation for domestic violence cases, and some divorce and child support cases; must meet income criteria

Phone: (716) 847-0650

Address: 237 Main Street, Suite 400
Buffalo, New York 14203



UB Law School Family Violence Women's Rights Clinic

Services: provides legal representation for cases involving intimate partner and family violence including family offense and custody cases

Phone: (716) 645-2167



Volunteer Lawyers Project

Services: provides legal representation in divorce cases and some child support cases; must meet income criteria

Phone: (716) 847-0662

Address: 237 Main Street, Suite 1000
Buffalo, New York 14203



Court Help Center

Services: provides legal information to unrepresented individuals in divorce and other civil proceedings

Phone: (716) 845-1816

Address: 77 West Eagle Street
Buffalo, New York 14202

Hours: Monday—Thursday
10:00 a.m.—4:00 p.m.

Top 7 Resources

1. Haven House

Services: shelter, counseling, court advocacy, 24 hour hotline, DV education classes, safety planning

Phone: (716) 884-6000

Address: Confidential

2. Hispanics United of Buffalo

Services: counseling, case management, court accompaniment, bilingual services, safety planning

Phone: (716) 856-7110

Address: 254 Virginia Street
Buffalo, New York 14201

3. International Institute of Buffalo

Services: case management and safety planning for foreign born domestic violence survivors

Phone: (716) 883-1900

Address: 864 Delaware Ave.
Buffalo, New York 14209

4. BE SAFE

Services: business hours hotline, court advocacy for criminal proceedings, bilingual services, safety planning

Phone: (716) 858-4630

Address: Buffalo City Court
Erie County District
Attorney's Office
50 Delaware Ave., 4th floor
Buffalo, New York 14202

5. Erie County Sheriff's Department

Services: court advocacy, case management

Phone: (716) 858-7999

Address: 10 Delaware Avenue
Buffalo, New York 14202

6. Crisis Services

Services: 24 hour hotline, court advocacy, therapy, safety planning, case management; interpreters available

Phone: (716) 862-4357

7. Family Justice Center

Services: case management, family offense petition drafting, court accompaniment, safety planning, and forensic medical documentation

Phone: (716) 558-7233

Main Office: 438 Main Street, Suite 201
Buffalo, New York 14202

South Towns: 4383 South Buffalo Street
Orchard Park, NY 14127

Wednesday & Friday
8:30 a.m.—5:00 p.m.

North Towns: 330 North Forrest Road
Amherst, NY 14221

Monday & Tuesday
8:30 a.m. —5:00 p.m.



Call 211 for more information and referrals to services

24 Hour Hotlines

Kids Helpline: (716) 834-1144

NYS DV & Sexual Violence: 1-800-942-6906

Crisis Services: (716) 834-3131

Haven House: (716) 884-6000