













INVESTIGATION

- Identify additional witnesses
- Immediate corrective action?
 - Administrative leave
 - □ Adjust work schedules/locations
 - □ Stay away orders
- □ DO NOT...



WHO SHOULD INVESTIGATE?

- · It depends...
- · Management official vs. outside counsel
- · Factors to consider
 - Relationship between potential internal investigator and the involved parties
 - · Seriousness/complexity of the allegations
 - · Appearance of impropriety
 - · Fresh set of eyes



WHO SHOULD INVESTIGATE?

- · ... Additional factors to consider:
 - · Attorney-client privilege
 - · Timeliness
 - · Experienced note-taking
 - Identifying other relevant evidence and potential corrective action
 - · Drafting investigation report



INVESTIGATION BASICS

- □ Who should be interviewed?
- □ Investigator + witness
- What should be documented in interview notes?
- Questioning witnesses
 - Objectivity is imperative
 - □ Follow-up interviews



INVESTIGATION BASICS

- Document all evidence received
- □ Union setting may need to invite union representation
- No retaliation
- □ Don't promise absolute confidentiality



☐ Identify laws, policies, rules implicated by the allegations

- $\hfill \square$ Is there sufficient evidence to corroborate the claim(s)?
- Basic factual determinations:
 - 1. Allegations are sustained
 - 2. Allegations are without merit
 - 3. Insufficient evidence to corroborate the claim(s)
 - 4. Allegations are not sustained; however, other misconduct or wrongdoing was proven by evidence during the investigation



INVESTIGATION REPORT

- □ Summarize the allegations
- Describe the scope of the investigation documents reviewed, persons interviewed, etc.
- Summarize witness statements and interviews
- □ Summarize pertinent evidence
- □ Identify applicable laws, policies, rules
- □ Findings / Conclusions
- □ Recommendations



CONCLUDING INVESTIGATION

- □ Notify the involved parties of the outcome
- No retaliation
- □ Follow through on any corrective action needed to prevent future occurrences



KEEP IN MIND...

- ☐ Critical that employees know how and where to file complaints of harassment and discrimination
- ☐ Make complaint forms and procedures easily accessible
- □ Consider employee acknowledgment forms

WS Webster Szanyi		
Fit I	STIONS?	
Ryan G. Smith Partner T: 716.842.2800 F: 716.845.6709 smith@websterszanyi.com		